SPC 2300: Intro to Interpersonal Communication

SPC 2300: Spring 2021 Syllabus Addendum

Instructor:Dr. Emily Rine Butler (erbutler@ufl.edu)Meeting:MWF Period 7 (1:55-2:45), Rolfs 207Office:Rolfs 412 (Office Ph: 352-273-2743)Office Hours:Tuesdays 2-4pm and by appt. via ZOOM

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TA Office Hours: TBA

COURSE DESCRIPTION:

Whether making small talk with a classmate, discussing Gator sports with your friends, communicating with family, or asking someone out on a date, you engage in interpersonal communication on a daily basis. Your ability to communicate with different people in different contexts, be it within the same culture, cross-culturally, or inter-culturally, will increase your ability to achieve goals (e.g., getting a raise at work or securing a donation for a program). In this course, you will learn what interpersonal communication is, how to analyze its different aspects, and how to improve your own interpersonal communication skills. We will cover such topics as communication and self-concept, perception, language, culture, nonverbal communication, conflict management, and listening.

GENERAL EDUCATION OBJECTIVES AND STUDENT LEARNING OUTCOMES:

This course is a **Social and Behavioral Sciences (S)** subject area course in the UF General Education Program. Social and behavioral science courses provide instruction in the history, key themes, principles, terminology, and underlying theory or methodologies used in the social and behavioral sciences. Students will learn to identify, describe and explain social institutions, structures or processes. These courses emphasize the effective application of accepted problem-solving techniques. Students will apply formal and informal qualitative or quantitative analysis to examine the processes and means by which individuals make personal and group decisions, as well as the evaluation of opinions, outcomes or human behavior.

Students are expected to assess and analyze ethical perspectives in individual and societal decisions.

These general education objectives will be accomplished through:

- 1. Acquiring and applying knowledge that demonstrates effective intrapersonal (self) and interpersonal (relational pair or small group) communication in various contexts
- 2. Demonstrating sensitivity to gender and intercultural differences in communication
- 3. Analyzing how people use verbal and nonverbal cues to achieve their own interpersonal goals.

At the end of this course, students will be expected to have achieved the following learning outcomes in content, communication, and critical thinking:

Content:

Students demonstrate competence in the terminology, concepts, theories and methodologies used within the discipline. Students will acquire a basic knowledge of theories of interpersonal communication across various contexts and social groups. Achievement of this learning outcome will be assessed through three exams covering each of the chapters in the textbook, an intercultural communication paper, and a group project that illustrates depth in one of the topic areas we cover during the semester.

Communication:

Students communicate knowledge, ideas and reasoning clearly and effectively in written and oral forms appropriate to the discipline. Students will participate in small-group discussions and class exercises during the semester, along with analysis of various interpersonal scenarios. At the end of the semester, students will present their in-depth analysis of one topic area we have covered in class as part of an interactive group presentation. Achievement of this learning outcome will be assessed through student discussions during class time, as well as during group presentations on a specific topic at the end of the semester. Participation grades will reflect how well a student communicates during

Critical Thinking:

Students analyze information carefully and logically from multiple perspectives, using discipline-specific methods, and develop reasoned solutions to problems. Students will prepare and complete several in-class and homework assignments, where they apply the terminology and techniques learned in class to new communicative situations. For example, students will analyze how the concept of "listening" is transformed by social media. Achievement of this learning outcome will be assessed by a graded homework assignment asking students to demonstrate evidence on how the components of listening are or are not achieved in social media contexts. Furthermore, assessment of awareness of non-verbal communication skills will be assessed by an activity where students create and reflect on breaching non-verbal communication norms around campus.

REQUIRED TEXTBOOK:

Adler, R., Rosenfeld, L., Towne, N. and Proctor, R. (2018). <u>Interplay: The Process of Interpersonal Communication.</u> New York: Oxford University Press (14th Edition).

GRADING SCALE: (TOTAL: 650 POINTS)

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100 pts	Exam 1
100 pts	Exam 2
100 pts	Exam 3
100 pts	Group Project
100 pts	Attendance & Participation
150 pts	Homework Assignments
	* Listening HW (20 pts)
	* What's in a Name HW (30 pts)
	* Non-Verbal HW (50 pts)
	* Intercultural paper (50 pts)
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(25 pts) Extra Credit possible

LETTER GRADE DESCRIPTIONS

A/- = Excellent! In addition to excellent quality and performance, work that earns an "A" exceeds minimum requirements and expectations.

B+/- = Very good! A grade of "B" indicates successful completion of all assignment requirements with little room for improvement. Please note that all minimum requirements must be satisfactorily completed to earn a grade of "B" or better. Writing skills and overall performance are above average

C+/- = Good! It indicates work in good standing. All minimum requirements are met, although some might need improvement. Writing skills are average to excellent.

D+/-= Passing...but below average. The assignment's minimum requirements are nor met and/or quality of work is less than average.

E = Not passing. Minimum requirements are not met and quality of work is poor, or work displays plagiarism

UF grading policies: https://catalog.ufl.edu/ugrad/current/regulations/info/grades.aspx General Education Grading Policy: A minimum grade of C is required for general education credit.

Scale for Final Grades:

A=93-100% A-=90-92% B+=87-89% B=83-86% B-=80-82% C+=77-79% C=73-76% C-=70-72% D+=67-69% D=63-66%

D-=60-62%

F=0-59%

^{*}Students are responsible for all assigned readings as well as any supplemental materials provided by the instructor.

COURSE POLICIES AND ASSIGNMENTS:

ATTENDANCE & PARTICIPATION:

Your attendance and participation in class is significant to your success in the class. Attendance will be taken daily. If you come to class unprepared, you may be asked to leave and counted as absent for that class period. NOTE: In the rare case of class being canceled, you will likely be given an assignment to do instead. In order to receive credit for your attendance/participation grade for that day, you must submit that assign by Midnight on Canvas on the day it is due. Always check your email before class for updates from me. While the university does not mandate video turned on during Zoom lectures in order to participate in class, my classes are quite small and lively, and it will be very noticeable if you are not participating and with your video on (when possible).

How absences affect your grade:

You are allowed 3 unexcused absences for whatever reason, so it is not necessary to explain why you missed class. However, you may only have 6 total absences (excused + unexcused) and still be able to pass this course. In general, reasons for an excused absence from or failure to participate in class include serious illness or hospitalization, serious family emergencies, special curricular requirements (e.g., judging trips, field trips, professional conferences), military obligation, severe weather conditions, religious holidays, and participation in official university activities such as music performances, athletic competition, or debate. Absences from class for court-imposed legal obligations (e.g., jury duty or subpoena) are also excused. Here is the point deduction for absences over 3 hours:

• 4th absence = automatic minus 20 points from attendance/participation (A/P) grade, 5th absence another 20 points deducted from the A/P grade; and so on for all absences after 3. Once all participation points are used up, points will be deducted from your final grade.

How tardiness affects your grade:

If students are not on Zoom or in person at the start of class, this disrupts the entire class, and students will be considered late. If a student leaves class early, this will also be considered as a 'tardy.' Three instances of tardiness count as one absence. If a student is only in attendance for under 40 of the 50 minutes of class, the student will be counted as 'absent' and not just 'tardy.

Requirements for class attendance and make-up exams, assignments, and other work in this course are consistent with university policies that can be found at:

https://catalog.ufl.edu/ugrad/current/regulations/info/attendance.aspx

Co-vid19 & Hyflex policies: if you are enrolled in the live section of this course, we will have face-to-face instructional sessions to accomplish the student learning objectives of this course. In response to covid-19, the following policies and requirements are in place to maintain your learning environment and to enhance the safety of our in-classroom interactions.

- 1. You are required to wear approved face coverings at all times during class and within buildings. Following and enforcing these policies and requirements are all of our responsibility. Failure to do so will lead to a report to the office of student conduct and conflict resolution.
- 2. This course has been assigned a physical classroom with enough capacity to maintain physical distancing (6 feet between individuals) requirements. Please utilize designated seats and maintain appropriate spacing between students. Please do not move desks or stations.
- 3. Sanitizing supplies are available in the classroom if you wish to wipe down your desks prior to sitting down and at the end of the class.
- 4. Follow your instructor's guidance on how to enter and exit the classroom. Practice physical distancing to the extent possible when entering and exiting the classroom.
- 5. If you are experiencing covid-19 symptoms (click here for guidance from the cdc on symptoms of coronavirus), please use the uf health screening system and follow the instructions on whether you are able to attend class. Click here for uf health guidance on what to do if you have been exposed to or are experiencing covid-19 symptoms.

Course materials will be provided to you with an excused absence, and you will be given a reasonable amount of time to make up work. Find more information in the university attendance policies

GRADING POLICIES:

"No Name": Any and all assignments that do not have your full name on each document will receive an automatic 2-point penalty.

Late Assignments: You are permitted to submit 1 late assignment during the semester without penalty (to be turned in no later than 24 hours after the due date in order to receive credit). Except for this one-time allowance, no assignments or make-up exams will not be accepted (*even for partial credit*) without a University-approved absence.

"Re-Do" Assignments: I do not allow students to "re-do" an assignment once it has been graded or to do an additional assignment in place of another assignment (e.g. homework).

STUDENT CONDUCT: The Dial Center for Written and Oral Communication strives for a classroom climate that is comfortable for all. Students are expected to behave according to the UF student code of conduct in their classes. This means treating their instructors and fellow classmates with respect. To ensure a positive learning environment, students should not: make complaints publicly (in front of other students); attack the instructor verbally, physically, or in written form; or express reactions in the classroom that would bring harm to other students. Failure to meet the UF code of conduct can impact a student's class participation grade or result in referral to the UF judicial office. Class atmosphere can be made or broken by the approach that students take to the challenges of the course. Students that support others, show good humor in the face of obstacles, show dedication in the face of setbacks, and show grace when others are not doing as well will help to create a positive communication climate.

In a communication class, it is especially important for each of us to:

- Display respect for all members of the classroom including the instructor and students;
- Pay attention to and participate in all class sessions and activities;
- Avoid racist, sexist, homophobic, or other negative language that may unnecessarily exclude members of our campus and classroom;
- Avoid unnecessary disruption during class time (e.g., having private conversations, reading the newspaper, surfing the internet, doing work for other classes, making/receiving cell phone calls, text messaging, etc.).

ACCOMMODATIONS: Please inform me if I can do anything to make sure physical circumstances don't get in the way of your work. UF's official statement on ADA issues includes: "Students with disabilities requesting accommodations should first register with the Disability Resource Center (352-392-8565, www.dso.ufl.edu/drc/) by providing appropriate documentation. Once registered, students will receive an accommodation letter, which must be presented to the instructor when requesting accommodation. Students with disabilities should follow this procedure as early as possible in the semester." I'd appreciate your paperwork the first week of class.

Other resources are available at http://www.distance.ufl.edu/getting-help for:

- Counseling and Wellness resources
- Disability resources
- Resources for handling student concerns and complaints
- Library Help Desk support

U MATTER, WE CARE: Your well-being is important to the University of Florida. The U Matter, We Care initiative is committed to creating a culture of care on our campus by encouraging members of our community to look out for one another and to reach out for help if a member of our community is in need. If you or a friend is in distress, please contact umatter@ufl.edu so that the U Matter, We Care Team can reach out to the student in distress. A nighttime and weekend crisis counselor is available by phone at 352-392-1575. The U Matter, We Care Team can help connect students to the many other helping resources available including, but not limited to, Victim Advocates, Housing staff, and the Counseling and Wellness Center. Please remember that asking for help is a sign of strength. In case of emergency, call 9-1-1.

HONOR CODE: UF students are bound by The Honor Pledge, which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: 'On my honor, I have neither given nor received unauthorized aid in doing this assignment.'

Furthermore, you are obligated to report any condition that facilitates academic misconduct to appropriate personnel. If you have any questions or concerns, please consult the instructor for this class." For more information, refer to UF's Student Conduct & Honor Code, https://sccr.dso.ufl.edu/students/student-conduct-code/

COURSE EVALUATIONS: Students are expected to provide feedback on the quality of instruction in this course by completing online evaluations at https://evaluations.ufl.edu. Evaluations are typically open during the last two or three weeks of the semester, but students will be given specific times when they are open. Summary results of these assessments are available to students at https://evaluations.ufl.edu/results/.

Description of Assignments

I. Extra Credit (up to 10 pts. each)

I will use some of the questions for each exam based on questions you have submitted. For extra credit, create 20 questions & answers based on the Chapters IN THE BOOK (NOT just the lectures). Use multiple choice (with 4 choices) or True/False questions **ONLY**. **Bold** the answers for each question and <u>separate and label questions by chapter.</u>

Example: 1. A couple is holding hands. This is an example of haptics.

A. TRUE B. FALSE

You must turn in a typed copy on CANVAS on the day it is due (Word doc) before midnight. Each set of questions is worth up to 10 points added to your total point score (out of 650) for the course. You can get credit for up to 2 of the 3 exams.

II. HOMEWORK ASSIGNMENTS (150 pts)

Over the course of the semester, you will be required to turn in a number of homework assignments Each assignment will be given out in advance.

III. Group Project (100 pts)

At the end of the semester, you will work with 2-3 of your classmates to create a 10-min multimedia presentation (with narration) to demonstrate proficiency in one major area of concentration (e.g. relationship development, nonverbal communication) that we learned over the semester. In addition, each person will write up a 2-page (double-spaced) summary of their contribution to the project, etc. More details will be discussed in class as the semester goes on.

The form of the project is up to each group. Be creative. Use combinations of skits, some *YouTube* clips, game shows, etc., to get your knowledge across to the audience. You are NOT allowed to only lecture with a PowerPoint (for example, stand up and just read a definition of each concept). Your job is two-fold: (1) to inform and (2) to entertain. As part of your presentation, you will need to cover between 7-10 concepts related to the chapter or area you are covering. For each concept, it is necessary to both show the concept in use as well as explicitly define each concept. Be very specific in your explanation!

Example: You could have one person approach another person sitting on a bench and sit way too close. The narrator (or interpersonal wizard) could freeze the scene and say, "That was a violation of intimate space. Only people who know each other very well should sit 0- 18 inches apart. Poor Lee is really making a bad impression on Shawn, who is a stranger, by sitting so close. See how Lee's face and body language show how uncomfortable he is? Okay, back to Lee and Shawn." You must explain after each concept, but do NOT try to show and explain two concepts at once. Have a different example for each concept. It makes it less confusing for the audience.

Typed list of specific concepts:

Each group will turn in their list of 7-10 concepts for their topic area. The checklist of concepts should be easy for me to quickly check that you have correctly demonstrated the concept. When you turn in your list, at the top of the sheet make sure to include the group's #, topic area, and names of group members. Make the font size at least 14. Physically insert a box for me to check off in front of each concept, number each concept, and bold the concept. Underneath and tabbed to the right I want three items:

- 1) **DEFINITION** -A brief definition
- 2) SHOW ME- Tell me how you are specifically going to show the concept (be detailed!!!!) and
- 3) EXPLANATION- Write how you are going to explain to the audience how what they just saw/heard showed your concept (again be detailed). You must specifically say the words and/or actions in the SHOW ME that exemplify the concept. It is better to have too much than too little. A sample entry is on the next page (it needs a box in front of the number one but I don't know how to make the computer make one!)

Example: ETHNOCENTRISM

DEF- An attitude that one's own culture is the best.

SHOW ME- Lee says, "You Americans are interesting, but of course, everyone knows

That the French are the best people in the world."

EXPLANATION- Lee is French and is showing he thinks his culture is superior to Americans and all other cultures by saying," the French are the best people in the world."

While Presenting Your Final Project:

- 1) Every person must present/narrate equally in the presentation.
- 2) You must identify for the audience every concept covered when it occurs.
- 3) On the day your speech is due, each group must also turn in a final concept sheet that has each concept in the order it will be demonstrated. Be detailed! This is the sheet I will use to grade you. Make sure you do not switch the order of the concepts or leave one out during your presentation or points will be deducted. Remember to be detailed!
- 4) You will need to provide **working** links to your project. I'm assuming these will be large files, so use MediaSite, YouTube, UF DropBox, or somewhere it will be easy to keep a large multimedia file.

Weekly Schedule

(Note that revisions may occur during the semester. I'll notify you of any changes).

*Unless otherwise stated, all assignments are due on Canvas before midnight

Date		TOPIC	Mtg	Chapter	Activities	HW Prep	HW <u>due</u> today
Week 1							
1/11-							
1/15	М	1.0 Welcome/Syllabi	<mark>ZOOM</mark>			Read Ch. 1	
		1.1 Why study					
	W	communication?	ZOOM/ROL	Ch. 1	1.1 Small Talk		
	F	1.2 The Nature of IC	ZOOM/ROL	Ch. 1	1.2 What is IC	Read Ch. 7	
	I		T		1	1	
Week 2		NO CLASCES PALK					6
1/18-	M	NO CLASSES – MLK Jr.					Student Info
1/22		Day O			745		sheet
		7.1 The Nature &		a	7.1 Factual		
	W	Challenge of Listening	ZOOM/ROL	Ch. 7	Listening		
	_	7.2 Components of		a. –			
	F	Listening	ZOOM/ROL	Ch. 7			
Week 3						I	
		72. Types of Listening					
1/25-	N 4	7.3: Types of Listening	ZOOM/ROL	Ch. 7		Dood Ch. 2	
1/29	M	Responses				Read Ch. 3	
	W	3.1 Self-Concept	ZOOM/ROL	Ch. 3	2.2.4		
	F	2.2 Duaganting the Calf	70014/001	Ch 2	3.2 Accentuate		Listonia s LIVA/
	Г	3.2 Presenting the Self	ZOOM/ROL	Ch. 3	the positive		Listening HW
Week 4							
2/1-2/5	М	3.3 Disclosing the Self	ZOOM/ROL	Ch. 3		Read Ch. 4	
2/12/3		4.1 The Perception	200111/1102	CII. 5	4.1 What do	ricad cii. 4	
	w	Process	ZOOM/ROL	Ch. 4	you notice?		
		4.2 Influences &	ZOOMITIOE	CII. 4	you notice.		
		Cultural Tendencies on				4.2 He's not	Extra credit
	F	Perception	ZOOM/ROL	Ch. 4		snarling	(Exam 1) (opt.)
		. с. серис		5	1	1 3	(Litail 2) (Opti)
\A/! 5		4.2.6					
Week 5	N 4	4.3 Synchronizing Our	70014/001	Ch 4			
2/8-2/12	M	Perceptions	ZOOM/ROL	Ch. 4		Poad Ch. O	
	W		Honorlock -	Cit 1, 3, 4, /		Read Ch. 9	
	F	9.1 Why we form	ZOOM/ROL	Ch. 9			
		relationships	ZUUIVI/KUL	CII. 9		1	
Week 6							
2/15-							
2/19	М	9.2 Relationship Models	ZOOM/ROL	Ch. 9			
-, -5	W		ZOOM/ROL	Ch. 9			
	F	FLEX DAY	ZOOM	C:1. 5			
	_ '	· -2/\ O/\ \			1	1	L

Week 7							
2/22-		9.3 Communicating					
2/26	М	about relationships	ZOOM/ROL	Ch. 9		Read Ch. 5	
2/20		5.1: The nature of	200111/1102	<u> </u>		ricad ciri s	
	w	language	ZOOM/ROL	Ch. 5	5.1 How often?		
	-	5.2: Naming, identity, &	20011111102	CIII 5	3.1110W Orten.		
	F	power	ZOOM/ROL	Ch. 5			
		power	20011111102	CII. 5		ı	
		5.3 Precision,					
Week 8		Vagueness &					
3/1-3/5	М		ZOOM/ROL	Ch. 5			
-,, -		5.4 Gender, Lang. &					
	w	Social Media	ZOOM/ROL	Ch. 5			
	-	Intro Group Project &	20011111102	CIII 5			"What's in a
	F	Sign Up	ZOOM/ROL			Read Ch. 6	Name" HW
		31 <u>8</u> 11 0 p	20011111102			ricad cii. o	rame mv
Week 9	М						
3/8-3/12	IVI	6.1 What is NV Comm?	ZOOM/ROL	Ch. 6			
J/0-3/12		O.1 WHAT IS INV COITIII!	ZOOIVI/ NOL	CII. 0		1	Extra credit
		6.2 Functions of NV					(Exam 2) due*
	w		ZOOM/ROL	Ch. 6			(opt.)
	F	Comm. 6.3 Types of NV Comm	ZOOM/ROL	Ch. 6			(opt.)
	Г	6.5 Types of NV Collilli	ZOOIVI/KOL	CII. 0			
Week 10	1		<u> </u>			<u> </u>	
3/15-							
-	N 4		700N4/DOL	Ch G			
3/19	M	Exam 2	ZOOM/ROL	Ch. 6		Dood Ch. 2	
	W F	2.1 Culture & Comm.	Honorlock ZOOM/ROL	Ch 2		Read Ch. 2	Nonverbal HW
	Г	2.1 Culture & Comm.	ZOOIVI/ROL	Ch. 2			Nonverbal HVV
Week 11		2.2 Cultural Values,				1	Croup Project
3/22-		Norms, & Co-Culture					Group Project
-	N 4	•	700N4/DOL	Ch. 2			topic selection
3/26	M	Comm.	ZOOM/ROL	Cn. Z			(one per group)
	W F	NO CLASS	700M/DOL	Ch 2		Dood Ch. 10	
	Г	2.3 Codes & Culture	ZOOM/ROL	Ch. 2		Read Ch. 10	
\\\ . 12	I		<u> </u>			1	
Week 12		10.1. Camana In					
3/29-	N 4	10.1: Comm. In	70014/001				IC nana:
4/2	М	Friendship	ZOOM/ROL			10.2	IC paper
	\	40.3: 6 1.5	70014/50:	Cl- 40		10.2	
	W	10.2: Comm. In Families	ZOOM/ROL	Ch. 10		Boundaries	
	_		70014/50:	Cl 40		10.3.1 Love	
	F		ZOOM/ROL	Ch. 10		Langs. survey	
	1		<u> </u>		T	T	<u> </u>
Week 13		10.3: Comm. In	70014/50:	Cl 40			
4/5-4/9	M	Romantic Relationships	ZOOM/ROL	Ch. 10			
						Read Ch. 11;	Group concept
	W					11.1.1Conflict	sheet draft (one
		Group Project Work Day	<mark>ZOOM</mark>			Style Survey	per group)
					11.1.2 Percept.		
	F	11.1: Conflict Styles	ZOOM/ROL	Ch. 11	of conflict		

Week 14						
4/12-		11.2: Conflict in				
4/16	М	Relational Systems	ZOOM/ROL	Ch. 11		
						Extra credit
		11.3: The 4 Horsemen				(Exam 3) due*
	W	& Style Variables	ZOOM/ROL	Ch. 11	Read Ch. 12	(opt.)
	F	12.1: Comm. Climate	ZOOM/ROL	Ch. 12		
Week 15						
4/19-						
4/23	М	FLEX DAY	<mark>ZOOM</mark>			
				CH. 2,10,		Group Project
	W	Exam 3	Honorlock	<mark>11, 12</mark>		due Sun 4/25

There is no exam during final exam week. Your last test is Exam 3.